



# CANCELLATION POLICY

We appreciate that it may sometimes be difficult to give the notice as detailed below. However, in order to keep our prices competitive, we do need to have the following notice periods if you are unable to attend.

**“Pay as you go” lessons:** 24 hours’ notice

**Permanent slot lessons:** 1 Weeks’ notice

Any lessons cancelled with the above notice will be “banked” and can be rearranged at a time to suit you. We are unable to offer refunds.

Any lesson may only be rearranged twice. Thereafter, the lesson and its value will be lost.

**THANK YOU FOR YOUR COOPERATION**